

9.1

Mike Balbini

From: Kouy Young
Sent: 15 January 2021 12:39
To: Mike Balbini
Subject: FW: [Reading Buses] Re: Missing Bus Stop Flag ~[UNCLASSIFIED]~

Dear Mike,

Please see the below response from WBC regarding the missing bus stop flag at Bookers Hill (Eastbound).

Have we received any specific complaints or concerns for this. If so, please could you let me know and I can send them over to Rebecca to put forward a stronger case.

Otherwise, as soon as I get an update I will let you know.

Kind Regards

Kouy Young

Deputy Clerk to Shinfield Parish Council
Shinfield Parish Hall
School Green
Shinfield
RG2 9EH
Tel: 0118 988 8220
Mob: 07546 416 831

From: Rebecca Brooks <Rebecca.Brooks@wokingham.gov.uk>
Sent: 15 January 2021 10:25
To: Kouy Young <Kouy.young@shinfieldparish.gov.uk>
Cc: Martin Heath <martin.heath@wokingham.gov.uk>; Andy Glencross <Andy.Glencross@wokingham.gov.uk>
Subject: FW: [Reading Buses] Re: Missing Bus Stop Flag ~[UNCLASSIFIED]~

Dear Kouy,

Thank you for your e-mail below to Andy and Martin regarding the Brookers Hill bus stop.

As you indicate, the bus stop has been in its current state for a number of years. A flag and post was discussed with the design team previously following the construction of the revised road layout in the area. There were concerns at the time about the location of the bus stop in terms of its proximity to the junction, as well as the visibility of any such post and flag in this location.

Given that we are now a number of years down the line and I am not aware of any complaints about the bus stop location, I am happy to raise this again with our traffic management team. I will let you know the outcome of our discussion in due course.

Kind Regards
Rebecca

From: Kouy Young <Kouy.young@shinfieldparish.gov.uk>
Sent: 14 January 2021 20:23
To: Andy Glencross <Andy.Glencross@wokingham.gov.uk>; Martin Heath <martin.heath@wokingham.gov.uk>
Cc: Mike Balbini <mike.balbini@shinfieldparish.gov.uk>
Subject: FW: [Reading Buses] Re: Missing Bus Stop Flag

External Email

CAUTION: This is an EXTERNAL EMAIL - STOP & THINK before clicking a link or opening attachments.

Dear Andy and Martin,

My name is Kouy Young, I have recently joined the Shinfield Parish Council as Deputy Clerk. I am hoping you can help.

Shinfield Parish Council have been made aware of a bus stop on Bookers Hill Eastbound not having a flag attached, which would make it clear that a bus stop is in fact located there and in active use. Without the bus stop flag, this stop is nigh on invisible to the public, with the exception of the road markers. (I have attached a photograph for your reference)

I have contacted Reading busses regarding this concern and received the below response, informing us that both the pole and flag were removed by Wokingham Brough Council approximately two years ago, and a request has already been made by Reading Busses for the stop to be replaced. However as of yet we are not aware that any changes have been made regarding this issue

Please could you advise as to whether there is any specific reason that the flag for this bus stop was removed and not replaced, and what can be done to resolve this if possible

I look forward to hearing from you

Kind Regards

Kouy Young

Deputy Clerk to Shinfield Parish Council
Shinfield Parish Hall
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Mob: 07546 416 831

From: Stewart (Reading Buses Customer Service) <support@reading-buses.zendesk.com>
Sent: 14 January 2021 14:20
To: Kouy Young <Kouy.young@shinfieldparish.gov.uk>
Subject: [Reading Buses] Re: Missing Bus Stop Flag

##- Please type your reply above this line -##

Your request (62855) has been updated. To add additional comments, reply to this email.